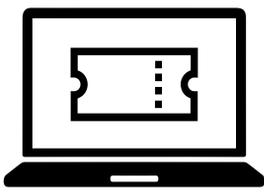


SAFEGUARDING CUSTOMER AND STAFF



1 TICKETING

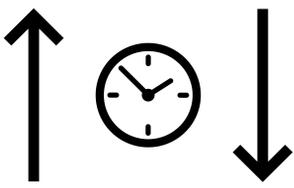
To minimise your interaction with our staff in the cinema, all tickets will need to be booked in advance online. You will not be able to buy tickets from the cinema box office. Upon arrival at the cinema please have your e-tickets available on your mobile phone, or have your unique booking code with you, to minimise contact with the cinema staff.



2 CONTACTLESS PAYMENT

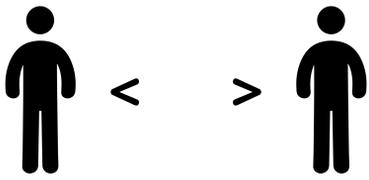
Cinemas will encourage contactless payment upto £45.00 , for food and drink during each visit.

No cash payments will be accepted.



3 FILM SCHEDULING

Screening in each auditorium will be scheduled so as to allow the safe entrance and exit of audiences, and sufficient time for thorough cleaning to take place between each show.



4 SOCIAL DISTANCING

For your health, the health of your fellow cinema-goers and the health of our staff, please observe Social Distancing measures once you arrive at the cinema. Distance markers will be displayed throughout the cinema foyer and auditoriums.



5 GUEST HYGIENE

In addition to regular handwash facility, Customers will also have access to anti bacterial gel stations located prominently at key points throughout the cinema.



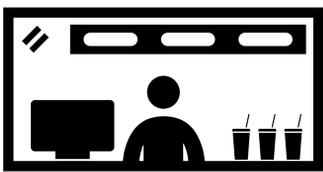
6 CINEMA AUDITORIUMS

To maintain Social Distancing within the cinema auditorium there will be significantly fewer seats available, so be sure to book your tickets as early as possible if you would like to be able to choose which seats to reserve.



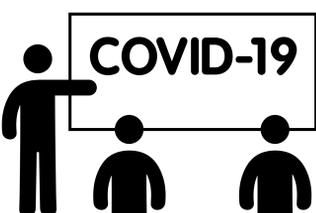
7 CLEANING

We will be using Zoono (Advance Surface Cleaner Z-71) throughout all areas of the cinema, surfaces will remain 99.9 % bacteria free for thirty days after this highly effective cleaner has been used. In addition we will be implementing an extended ongoing cleaning routine, with all areas of the cinema that our guests will be using cleaned regularly throughout the day.



8 PERSONAL PROTECTION EQUIPMENT (PPE)

PPE will be made available to and utilised by cinema staff in line with advice and guidance from relevant public authorities. In addition, measures such as Perspex screens and other physical safeguards will be introduced as appropriate.



9 TRAINING

Cinema staff will be trained specifically around COVID-19, including common symptoms and routes to infection as well as the importance of hygiene and social distancing, with specific reference to the measures put in place to safeguard guests and staff.

Polite notice: We will do everything we can to make your visit a safe one, but ask that all of our guests follow the directions that you will find on our website, in our foyers or as offered by staff members. We reserve the right to ask any customer who chooses not to comply with those instructions to leave the premises immediately. We will not assume any liability for a failure to comply with our safety protocols.